

Notice to the Public

Notifying the Public of Rights under Title VI

TCMH posts Title VI notices on our <http://www.tcmh.org/services/medivan/>, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Click or tap here to enter text Operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

For more information on the TCMH Medivan's Title VI program, and the procedures to file a complaint, contact Director of the TCMH Medivan at 417-967-3311; HumanResources@tcmh.org; or visit our administrative office at 1333 S. Sam Houston Blvd. Houston, MO 65483. For more information visit <http://www.tcmh.org/services/medivan.>

If you believe you have been discriminated against on the basis of race, color, or national origin by TCMH Medivan program, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

To obtain additional information about your rights under Title VI, contact: Federal Transit Administration, Office of Civil Rights, Region 7, 816-329-3920.

How to file a Title VI/ADA complaint with TCMH:

1. Complaint forms may be picked up in the Human Resources Department during normal business hours.
2. In addition to the complaint process at TCMH, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, 901 Locust St. Suite 404, Kansas City, Missouri 64106.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed, dated, and include your contact information.

If information is needed in another language, contact 417-967-3311

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